

Quality Management

Overview :-

This Training provides systematic approach that participant can use to make incremental and breakthrough improvements in processes that produce products and services for customers. It covers mainly three aspects – Supervising and monitoring quality control systems internal as well as external, reviewing processes for improving quality, developing and maintaining quality control record systems.

Modules (1) :-

1	Quality Management			
	E-learning	Training	Assessment	16:00
	00:00	15:00	01:00	
<p>This Training provides systematic approach that participant can use to make incremental and breakthrough improvements in processes that produce products and services for customers. It covers mainly three aspects – Supervising and monitoring quality control systems internal as well as external, reviewing processes for improving quality, developing and maintaining quality control record systems.</p>				

Course Duration :-

SSG Approved Training & Assessment Hours	16.0
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Objectives :-

- Monitor to ensure quality of goods received from suppliers and in-house process is in accordance with organisational quality standards
- Analyse data and prepare quality report in accordance with organisational procedures
- Report fault and Suggest feedback and action plan to improve work processes and quality system
- Organise quality improvement activity to improve product/process
- Document and communicate quality of product/materials with appropriate person
- Identify learning needs for future work requirements in consultation with appropriate person
- Explore the opportunities for self and the team members beyond the current quality expectations

Entry Requirement :-

Singapore/PR Students:

- GCE 'O' Level with 3 credits including English and Mathematics OR

- WSQ Advanced Certificate OR
- WSQ ES WPLN Level 5 and above

International Students:

- High School Diploma equivalent to GCE 'O' Level with 3 credits including English and Mathematics OR
- Qualifications from professional institutes may be considered on a case-by-case basis OR
- Pass TaF.tc Entrance Test

English Language Requirement –

- Possess a minimum credit in English at GCE 'O' Level or its equivalent OR
- IELTS score 4.5 or TOEFL score 450

ALL Students are required to have basic knowledge of computer and Microsoft Office

Minimum 3 months retail experience on the selling floor.

Graduation Requirements :-

Student must fulfil the following requirements:

- 75% attendance rate of total training hours per module
- Assessed and be competent for every module

Student Pass Holders – a minimum of 90% attendance per month will be required.

Who Should Attend :-

- Supervisor
- Quality Assurance
- Industrial Engineer
- Compliance Manager
- Auditor
- General Manager
- Department Head

(This module is only available for corporate training)

Key Learning Areas :-

- Work place based quality practices and procedures
- Work place communication procedures and practices
- Quality data and statistic collection tools and methodology
- Types of safety hazards
- Quality specification and tolerances within work or product specifications

Course Fee :-

Singaporean / PRs aged \geq 40 years

SME Sponsored

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	S\$ 400.00
Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	-
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	-
Nett fee after grant	S\$ 450.00
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 509.50

Singaporean only and aged \geq 35 years**SME Sponsored**

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	-
Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	-
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	(S\$ 807.50)
Nett fee after grant	S\$ 42.50
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 102.00

Singaporean / PRs aged \geq 21 years**Self Sponsored**

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	-
Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	S\$ 272.00
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	-

Nett fee after grant	S\$ 578.00
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 637.50

Singaporean only and aged \geq 40 years (SFMCES)

Self Sponsored

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	S\$ 400.00
Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	-
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	-
Nett fee after grant	S\$ 450.00
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 509.50

Singaporean only and aged \geq 35 years

Self Sponsored

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	-
Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	-
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	(S\$ 807.50)
Nett fee after grant	S\$ 42.50
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 102.00

International

Full Course Fee	S\$ 850.00
Less: Non-PME Courses 90% of course fee, capped at \$25/hr	-

Less: PME Courses 90% of course fee, capped at \$50/hr	-
Less: Non-PME Courses 80% of course fee, capped at \$17/hr	-
Less: PME Courses 50% of course fee, capped at \$15/hr	-
Less: Non-PME Courses/PME Courses 95% of course fee	-
Nett fee after grant	S\$ 850.00
Add: 7% GST*	S\$ 59.50
Total Nett Course Fee Payable including GST	S\$ 909.50

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Cert No. : EDU-2-2083
Validity: 29/08/2016 - 28/08/2020

APPLY NOW

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